



FAiR Solutions:
Neighborhood-based air traffic plan
Mandatory "Fly Quiet"
Noise monitoring and abatement
Environmental Impact Statement
Use all runways

FAiR gathers democratically as a citizen led initiative to build community

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FAiR Releases “Game Changing” New 1-Click Noise Complaint Application

The Fair Allocation in Runways (FAiR) Coalition announces the release of a new 1-click, citizen-created noise complaint application that interfaces with the city of Chicago’s 311 noise complaint web site. The app, appropriately named *Chicago Noise Complaint*, is an easy-to-use solution that makes the process of reporting aircraft disturbances possible with only one click. Not only is this much more efficient for citizens in Chicago and its suburbs, but it will also more accurately reflect the lived reality for city and suburban residents currently enduring hundreds of flights over their homes each day. The Chicago Noise Complaint app may be used for both O’Hare and Midway. The *Chicago Noise Complaint* app is at <http://chicagonoisecomplaint.com>, or can be accessed directly from FAiR’s web page at fairchicago.org.

“I was so frustrated by the surge in noise pollution and after complaining at the city’s 311 site, I found it very cumbersome,” explained Darrin Thomas, Ph.D., an active member of FAiR and *Chicago Noise Complaint* creator. His motivation was simple: he wants to return his neighborhood to the peaceful state it was in when he bought his home six years ago. Thomas hopes as many people as possible who feel the same way will utilize the site. “Since my own quality of life has been seriously impacted by the airplane noise, I created the website to make it easy for others to report aircraft noise, too. I think it’s going to be a real game-changer.”

FAiR is a coalition of community organizations dedicated to the equitable distribution of O’Hare aircraft traffic.

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Like the city's 311 website, the app asks for the user's name, email, street address, and nature of complaint. Once the user clicks submit, *Chicago Noise Complaint* submits a request to the 311 site and then stores the user's information for quick entry and reporting next time. *Chicago Noise Complaint* also gives users the option to file at a single time multiple noise complaints for disruptions that have already occurred. By storing users' information the new app eliminates a major reason people either don't report or under-report disruptions: the 311 site makes users re-enter their information for each individual complaint, taking up a significant amount of time even as planes keep flying overhead. Because the current 311 system is designed to minimize citizen participation it does not provide an accurate reflection of the true impact of the flight pattern changes at O'Hare and Midway. *Chicago Noise Complaint* aims to change that.

Angie Ferraro, a resident of Forest Glen in Chicago and member of FAiR's leadership team, is already on board with *Chicago Noise Complaint*. "I love that it's mobile-friendly! Now I can submit complaints with one click directly from my phone as I'm out walking my dog, at the very moment the disruption occurs. What used to be peaceful walks in the nearby forest preserve have turned into daily bouts of frustration. Now I don't have to remember to log complaints when I get home--I have my phone in hand and just click for each plane." Chicago area citizens are finally empowered with a tool to truly show the overwhelming negative impact the massive increase in planes and noise has had on their homes, lives, and neighborhoods. Says Ferraro, "This improvement is huge."

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The Fair Allocation in Runways (FAiR) Coalition is a rapidly growing movement of citizens and civics in the Chicago area. FAiR is the leading voice for both city and suburban residents negatively impacted by the new runway takeoff and landing patterns. FAiR supports the economic engines of O'Hare and Midway while also seeking a real role in when and where those engines fly over the residents, homes, parks and schools of impacted communities. FAiR recognizes that two more runways are yet to be completed at O'Hare and the problems posed by yet more massive increases in airplane traffic will only become worse if citizens do not have a voice in the process.

FAiR requests residents report airplane noise complaints online throughout the day at www.fairchicago.org, or chicagonoise.complaint.com or 800-435-9569. Citizens and civic organizations are invited to learn more about and join FAiR at www.fairchicago.org. FAiR is also on Facebook and Twitter @fairchicago.

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